

Misinformation: Can you STOP it?

Mini bite 5 handouts



British Columbia's
**Office of the Human Rights
Commissioner**

Reflection questions

1. Reflect on the following: (Slide 3)

a. Can you think of an example of misinformation that has impacted your community? Which group or groups were impacted by the misinformation?

b. Are you aware of any actions taken to address it?

c. Can you think of other actions that might address this issue?

2. Reflect on the issue you have identified in your community related to misinformation. (Slide 13)

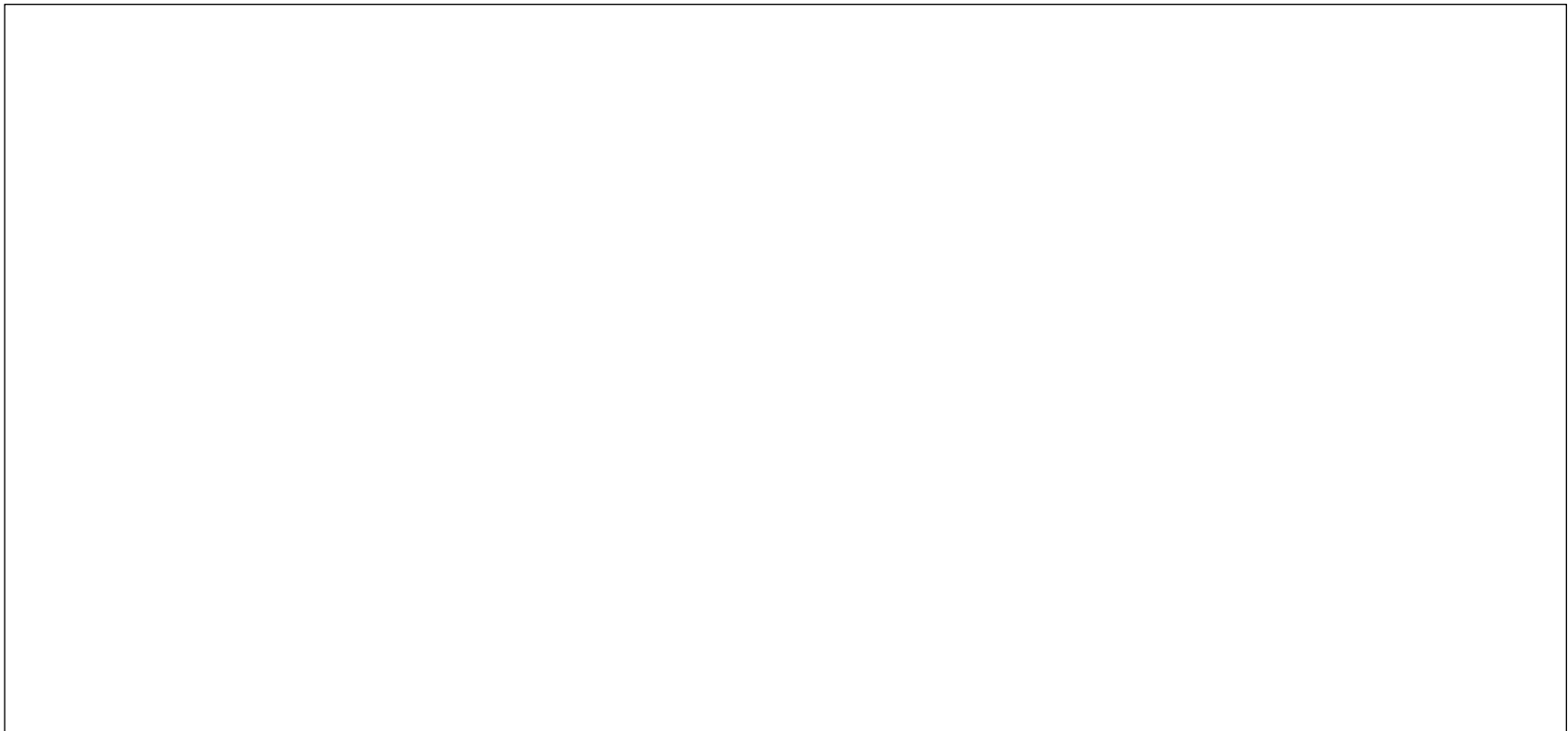
a. Do any of the community amplifiers' actions inspire you to take action?

b. Which elements of these actions could you use to address the issue you identified?

c. What would you do differently?

3. Reflect on a human rights issue related to misinformation in your community. Can you think of actions to address this issue that work at the systemic level, that uses one or more of these strategies?: (Slide 26)

- highlighting the importance of evidence-based information in public debate and decision making
- addressing policies and practices
- providing evidence-based information that counters widely held beliefs supported by misinformation
- raising awareness of misinformation
- providing tools and skills to identify it and stop its spread

A large, empty rectangular box with a thin black border, intended for a person to write their reflection on a human rights issue related to misinformation in their community.

Sources

This handout includes links to resources shared in Mini Bite 5, including the Community Amplifiers' projects and the reports, position papers and campaign materials cited as examples of actions that BC's Office of the Human Rights Commissioner has taken to systemically address misinformation and its impacts on human rights and the examples of policies and practices that these actions address.

Community amplifiers' project

As part of our misinformation campaign, BC's Office of the Human Rights Commissioner invited First Nations groups, schools and community groups to identify human rights issues related to misinformation and develop projects to raise awareness of these issues. This list includes some of the many project proposals our office received.

Information about the projects is posted on our Misinformation: Can you STOP it? community amplifiers webpage at the following link: (ADD LINK when posted)

BCOHRC systemic actions

Action 1: Highlighting the importance of evidence-based information to inform public debate and decision making.

- [Statement: Commissioner calls for a return to facts as misinformation undermines human rights and democratic systems in B.C.](#)

Action 2: From Hate to Hope recommendations to the provincial government and social media companies.

a. Recommendations targeting the kindergarten to grade 12 education system

- [Hate to hope: Inquiry into hate in the COVID-19 pandemic](#), page 261

b. Recommendations to social media companies

- Recommendations targeting social media policies, processes and platform design

[From hate to hope: Inquiry into hate in the COVID-19 pandemic](#), page 14

- Information about the removal of independent factchecking processes:

[Meta to replace 'biased' fact checkers with moderation by users](#)

- Information about changes to hate speech policies

[Meta removes many hate speech protections](#)

- Information about inadequate enforcement of hate speech policies

[From hate to hope: Inquiry into hate in the COVID-19 pandemic](#), pages 137-141

[X does not enforce its policy on hate-speech – Online hate prevention institute](#)

- Information about the contribution of platform design to online hate

From [hate to hope: Inquiry into hate in the COVID-19 pandemic](#), pages 132-134

- Information about jurisdiction

From [hate to hope: Inquiry into hate in the COVID-19 pandemic](#), page 144

- Information about B.C. Human Rights Tribunal decision regarding jurisdiction

[Human Rights Tribunal affirms hate speech jurisdiction, providing broader protections for online spaces | BC's Office of the Human Rights Commissioner](#)

Action 3: Providing evidence-based information to counter misinformation

- a. BCOHRC reports and position papers

[COVID-19 pandemic policy statement](#)

[Equity is safer: Human Rights considerations for policing reform in B.C.](#)

[Letter to school trustees on the human rights concerns with the use of School Liaison Officers in B.C. schools](#)

[Un\(we\)diated: Report of the inquiry into the exclusion of media from the April 2023 Hastings decampment](#)

- b. Example: Toxic drug crisis position paper

- Position paper and information about the toxic drug crisis

[A human rights-based approach to the toxic drug crisis | BC's Office of the Human Rights Commissioner](#)

Action 4: Providing education that raises awareness of misinformation and its impacts and tools to stop its spread

Misinformation can you STOP it? campaign and toolkit of educational resources

- [Misinformation: Can you STOP it? webpage](#)
- [Misinformation quiz](#)
- [Video](#)
- [Video conversation guide](#)
- [Conversation guide participant handout](#)
- [Community amplifiers projects](#)
- [Misinformation Mini Bites](#)

Where can I get support?

We've provided a list of resources for those experiencing distress. This list is not exhaustive and may not include the most appropriate resource to meet your needs. If you require assistance and don't see a program here that's right for you, please feel free to contact our Office by emailing info@bchumanrights.ca.

Crisis Intervention & Suicide Prevention Centre of BC

Immediate access to barrier-free, non-judgmental, confidential support and follow-up through 24/7 phone lines and online services.

Call: 1-800-784-2433 (1-800-SUICIDE)

Chat: www.crisiscentrechat.ca

VictimLinkBC

Toll-free, confidential, multilingual service available across B.C. and the Yukon 24 hours a day, 7 days a week.

Call or text: 1-800-563-0808

Email: VictimLinkBC@bc211.ca

KUU-US Crisis Line Society

24-hour crisis line for Indigenous adults, elders and youth: First Nations and Aboriginal Peoples helping First Nations and Aboriginal Peoples.

Call toll-free: 1-800-588-8717

Adults and Elders call: 250-723-4050

Children and Youth call: 250-723-2040

310 Mental Health Support

Toll-free province-wide access to emotional support, information and resources specific to mental health, available 24/7.

Call: 310-310-6789 – no need to dial an area code

Alcohol & Drug Information and Referral Service

Free, confidential information and referral services to British Columbians in need of support with any kind of substance use issue (alcohol or other drugs). Free, multilingual telephone assistance is available 24 hours a day, 7 days a week.

Call: 1-800-663-1441

Indian Residential Schools Survivors Society

Crisis support for Survivors, families and communities, offering emotional, mental, and spiritual support, available 24/7.

Call: 1-800-721-0066

Black Youth Helpline

Professional, culturally relevant youth and family assessments and intervention

Call: 1-833 294 8650

Native Youth Crisis Hotline

Answered by staff 24/7. Available throughout Canada and US.

Call: 1-877-209-1266

Kids Help Phone

Canada-wide 24-hour bilingual counselling and information services for children and youth between 5 to 20 years old. Services can be accessed via telephone, mobile app, and online.

Call: 1-800-668-6868

Islamophobia Hotline

Free confidential legal advice if you feel that you have been discriminated against, harassed, or faced violence because you are Muslim or are perceived to be Muslim.

Call: 604-343-3828

S.U.C.C.E.S.S. Chinese Help Lines

Serves callers in the province of British Columbia who speak Mandarin or Cantonese.

For Cantonese, call: 604-270-8233

For Mandarin, call: 604-270-8222

Prideline (Gay and Lesbian Helpline)

Peer support, information and referrals for anyone in BC, available weeknights (Monday to Friday) from 7 pm to 10 pm

Call: 1-800-566-1170

Trans Lifeline

Grassroots hotline offering direct emotional and financial support to trans people in crisis: for the trans community, by the trans community.

Call: 1-877-330-6366

Battered Women's Support Services (BWSS) Crisis Line

Provides emotional support to women experiencing gender-based domestic violence and/or uncertainty during these difficult times. Takes calls from Monday to Sunday, 24 hours a day.

Call: 1-855-687-1868

Text: 604-652-1867

Email: intake@bwss.org

Seniors Distress Line

Free and confidential telephone support service for seniors, their caregivers or anyone concerned about a senior. Calls are answered 24 hours a day, 7 days a week by highly trained, non-judgmental and caring volunteers.

Call: 604-872-1234