

Guidelines for people unable to wear a mask as required in British Columbia

Masks are now mandatory in all indoor public spaces in B.C., except for people who are unable to wear masks.

You don't have to wear a mask if:

- You are under 5 years old
- You are unable to wear a mask because of a health condition or physical or mental impairment
- You are unable to put on or remove a mask without help from another person
- Wearing a mask prevents you from communicating with someone with a hearing impairment

If a person claims a valid reason they cannot wear a mask, take them at their word. **Proof should not be required**.

Having a valid reason not to wear a mask does not guarantee you access to an indoor space. Businesses can accommodate you by serving you in other ways, such as providing curbside pick-up.

A message from B.C.'s Human Rights Commissioner See the full policy for details: bchumanrights.ca/mask